

Privacy policies

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1. Detailed data protection information

In accordance with the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council, of April 27, 2016, regarding the protection of natural persons in terms of the processing of personal data and the free circulation of these data. (hereinafter, "RGPD") and Organic Law 3/2018, of December 5, Protection of Personal Data and Guarantee of digital rights (hereinafter, "LOPDGDD"), we inform you that the personal data provided has been included in a treatment whose controller is BOAT HAUS-MEDITERRANEAN EXPERIENCE, S.L., with registered office at C/ Tuset, 23, 1º – 08006 BARCELONA, NIF B-63270140, registered in the Mercantile Registry of Barcelona, volume 46549, page 56 , sheet B-523481.

Hereinafter, BOAT HAUS-MEDITERRANEAN EXPERIENCE, S.L. It will be called BOAT HAUS.

In this section you will find all the information about our Privacy Policy.

For any doubt or question related to it, you can contact us at info@boat-haus.com, or send us a letter by ordinary mail to the address C/ Tuset, 23, 1º – 08006 Barcelona.

2. Responsible for data processing

BOAT HAUS-MEDITERRANEAN EXPERIENCE, S.L. (hereinafter, "BOAT HAUS") NIF: B-63270140 Tel.: 689523924 Address: C/ Tuset 23, 1º (08006) Barcelona Web: <https://boat-haus.com>

Purposes of the treatment

We process your personal data for the following purposes: to be able to execute and fulfill a contract for the rental of navigation means and the provision of assistance services on the chosen boat and/or complementary services associated with it; for the purpose of sending you newsletters and promotions; to offer you the information requested through the web form; as well as protect our rights and legitimate interests and those of third parties and comply with applicable law.

Data collection

You provide them to us directly when you use our services, our website or our social networks, through cookies and similar technologies. We may also collect personal data from third parties.

Data categories

We collect personal data such as name and surname, national identity document number, tax identification number, passport or NIE, nationality, address, email, telephone, IP address, location, device ID, bank details and financial and payment information. , data about their obligations. In certain cases, we may process health data.

Legitimation

By your consent; on the basis of a contract, when the data is necessary for the performance of the contract; or based on our legitimate interest. In the event that we have to process health data, with your consent, by virtue of a vital urgency or by virtue of our legitimate interest in the event of claims.

Automated decisions

We do not make automated decisions.

Data recipients

We can provide your data to third parties for the provision of a service, for the execution of the contract for the rental of navigation equipment and the provision of assistance services and to comply with the applicable law.

Rights

You have the right to: (i) request access, rectification and deletion of your personal data that is no longer necessary for the processing, (ii) limit the processing or oppose the processing of your personal data and (iii) request that Provide you or a third party with a copy of your personal data in digital format.

Likewise, you have the right to file a claim regarding the processing of your personal data before the Spanish Agency for Data Protection (www.aepd.es).

Minor

Minors may not use the services available through this website without the prior authorization of their parents, guardians or legal representatives, who will be solely responsible for the acts carried out by said minors.

Security measures

We have adopted the security measures and levels required by the GDPR appropriate to the nature of the data being processed, although the Internet is not an impregnable medium.

3. Data treatment

<https://www.boat-haus.com> and all associated domains (hereinafter, the "website") are a BOAT-HAUS tool.

Your privacy is very important for us.

We process your data in order to be able to provide the contracted services and for the purposes described in this document.

We also advise you to read our Cookies Policy, so that you are aware of the use we make of the data we collect while browsing <https://www.boat-haus.com> or associated domains whether or not you are registered in our system

.4. Purpose of data processing

We process your personal data for the following purposes:

- To be able to execute and fulfill a contract for the rental of navigation means and provision of assistance services on the chosen ship;
- In order to send you newsletters and promotions of similar services;
- To offer you the information requested through the web form;
- As well as to protect our legitimate rights and interests and those of third parties and comply with applicable law.

In the same way, we treat your personal data when:

- They are necessary to comply with our legal obligations (for example, comply with the duties of information before supervisory authorities or the Spanish Agency for Data Protection or before any other competent authority, to identify and prevent fraud and money laundering of capital, the financing of terrorism and any other criminal or illegal activity).

- The treatment is necessary to safeguard our legitimate interests in the management of our business, including in relation to (i) the management and execution of your contract for the rental of navigation equipment and the provision of assistance services, including, in your case, recover debts; contact you, including to inform you about any changes related to our services or our contractual relationship; (ii) improve our products and services; (iii) prevention of criminal activities; (iv) for statistical and market research purposes, and to measure and understand the effectiveness of the advertising we serve to users; (v) administer and improve our web pages, ensure security and guarantee that the contents are presented in the most efficient way on your device, provided that these interests are not contrary to your interests and rights; and
- For marketing purposes, with your consent, which you can revoke at any time.
- In the event that we have to process special categories of data, such as health data, with your consent, due to a vital urgency or due to our legitimate interest in the event of claims.

If you do not provide us with your personal data, we will not be able to enter into a contract with you or provide you with our services.

5. Data collection

We collect information and personal data in the following ways:

- Automatically, when you use our website, our forms or our products.
- When they are provided to us by third parties or group companies.
- When the information is provided to us by you, for example, when filling out our applications, on our web pages, on social networks, by postal mail, by email, by telephone, or by any other means or service.
- Much of the automatic information we collect is collected using cookies and similar technologies. For more information, see our Cookies Policy.

6. Data Category

Information you provide to us:

We collect the information you provide us:

- When you fill out a form or request a service, when using our website, and whether you have provided the data to our staff or if you have provided it to a third party.
- When you communicate with us in relation to our services or when you report an incident.
- When you use functions of social networks on our website, as well as when you participate in a promotion, survey or any other activity organized through our website or our social networks; when you participate in a contest, promotion or survey, also with our partners and on social media.

In any of the above circumstances, we collect personal data such as name and surname, national identity document number, tax identification number, passport or NIE, address, email, telephone, IP address, location, device ID, bank details and financial and payment information, data on your obligations. In certain cases, we may process images and health data.

You guarantee that the data provided is yours, true, exact, complete and up-to-date.

Information we collect about you automatically:

Each time you visit our website, we may automatically collect the following information:

– Technical data, such as the type of device, IP address and Internet provider used to connect the device to the network, access data, browser type and version, time zone, plug-in types and versions, platform and operating system, screen resolution, location, character encoding.

Information we receive from third parties:

We may request information about you from third parties, such as other group companies, at all times respecting data protection regulations and, if necessary, requesting your prior consent. We may receive information about you:

– Of those commercial partners with whom we collaborate in the contests, promotions or surveys in which you participate;

– From business partners in charge of providing technical, payment and delivery services, ad networks, analytics providers, and search providers when they offer services to us;

– From third parties that market our services (travel agencies, resellers, etc.)

– In any other case in which you have agreed to provide us with your data.

7. Boat House Liability

At BOAT HAUS we do not make automated decisions.

8. Interested parties' rights

You have the right to: (i) request access, rectification and deletion of your personal data that is no longer necessary for the processing, (ii) limit the processing or oppose the processing of your personal data and (iii) request that Provide you or a third party with a copy of your personal data in digital format.

Likewise, you have the right to file a claim regarding the processing of your personal data before the Spanish Agency for Data Protection (www.aepd.es).

Access right:

You have the right to ask us about the personal data we process about you and the purpose and nature of its processing, as well as to provide you with information about who we plan to share it with (unless the provision of such information is prohibited by law). You may ask us for a copy of the information we process about you in order to check what information we have. Said copy will be free, provided that it is not manifestly unfounded or excessive requests, especially due to their repetitive nature.

Right of rectification and deletion:

You have the right to ask us to update, correct or delete (as long as this does not affect the services we provide to you) your personal data at any time. Please note that we may deny requests that put third parties' privacy at risk, are repetitive or unreasonable, or require disproportionate effort. However, please know that we are subject to a series of legal obligations that prevent us from immediately deleting your personal data. These obligations emanate from the legislation against money laundering, tax regulations and laws on consumer rights, among others.

You must inform us of any changes in the information that you have provided us at the time of formalizing the contract, as well as if you believe that the personal data that we are processing about you is not correct.

Right of revocation :

You have the right to opt out of receiving newsletters and promotions by email, SMS messages or any other similar promotional information at any time by contacting us; You may also unsubscribe from such information. Likewise, at the end of each email of a commercial nature, a link will appear which, if you access, you can stop receiving our promotions. Please note that our messages may contain useful or important information about our products, discounts and other offers that may be of interest to you.

Right to limitation of processing :

You have the right to request the limitation of the treatment of your personal data in the cases established by law, for example, in case you consider that the treatment that is being carried out is illegal (but you do not want to request the deletion of said data), or if you understand that the person in charge no longer needs your personal data for the purposes for which they were collected, but you need them for the formulation, exercise or defense of your claims.

Portability right :

Likewise, you have the right to receive a copy of the personal data that concerns you and that you have provided us in a structured, commonly used and machine-readable format, as well as for us to transmit said data to another Data Controller. Please note that we will refuse the exercise of the right or will not deliver the information, if it negatively affects the freedoms and rights of third parties. Said copy will be free, provided that it is not manifestly unfounded or excessive requests, especially due to their repetitive nature.

9. Data conservation

We may retain your personal data even after you have ceased to be our customer, in order to ensure our legal interests in the event of a dispute with the customer, or as required by law. However, we keep personal data for the time strictly necessary taking into account the purpose for which such data was collected, which is usually to comply with our contractual obligations, exercise our legitimate interests, or to comply with the retention periods of data required by law.

10. Data recipients; assignments and international transfers of data

We may communicate your data for administrative purposes or for the execution of the contract that binds us.

We may provide your data to certain third parties if required to comply with our contractual obligations and for the other purposes set forth in this policy.

We may also assign them to those who collaborate in our commercial activity, hosting and developing our websites, carrying out collection activities, offering customer service, providing analytics on the use of our services, and helping us in our marketing activities.

In the cases in which the law obliges us, we may provide information about your use of our services and the visits made to our websites, when we have to provide this information to protect our rights, your safety or that of others, or respond to a requirement of authority. We may share your personal data with search and analytics providers who help us improve and optimize the Sites.

When we transfer data, we undertake to guarantee that the recipient has the same security measures for storing and processing personal data as we do.

Your personal data will be processed, stored or transferred to third parties in the manner and with the scope established in this Privacy Policy, in the signed contracts and/or in the consents you have given.

The data we collect about you is only processed or stored within the European Economic Area (EEA).

11. Main treatments: purposes, legal basis and other information

11.1. Purpose of the treatment

To be able to execute and fulfill a contract for the rental of navigation means and provision of assistance services on the chosen boat.

Legal base

Contractual relationship for the provision of the requested service.

Recipients

Your data may be transferred to third parties for the provision of a service to the Data Controller. You can obtain additional information about said recipients by contacting the Data Controller.

International transfers

The data we collect about you is only processed or stored within the European Economic Area (EEA).

Conservation period

Your data will be kept for the period that results from the applicable legislation, for the attention of judicial, administrative or fiscal claims. However, they may be kept longer for historical or statistical purposes, unless opposition and/or cancellation is exercised.

11.2. Purpose of the treatment

In order to send you newsletters and promotions.

Base Legal

Consent granted by you for this purpose. You may at any time oppose this type of shipment by sending an email to the address info@boat-haus.com and indicating in the subject "REMOVE FROM THE DISTRIBUTION LIST".

Recipients

Your data may be transferred to third parties for the provision of a service to the Data Controller. You can obtain additional information about said recipients by contacting the Data Controller.

International transfers

The data we collect about you is only processed or stored within the European Economic Area (EEA).

Conservation period

Your data will be kept for the period that results from the applicable legislation, for the attention of judicial, administrative or fiscal claims. However, they may be kept longer for historical or statistical purposes, unless opposition and/or cancellation is exercised.

11.3. Purpose of the treatment

To offer you the information requested through the web form.

Legal base

Our legitimate interest to respond to requests for information through the web.

Recipients

Your data may be transferred to third parties on the legal basis of our legitimate interest in meeting your request for information. You can obtain additional information about said recipients by contacting the Data Controller.

International transfers

Is that we collect about you is only processed or stored within the European Economic Area (EEA).

Conservation period

Your data will be kept for the period that results from the applicable legislation, for the attention of judicial, administrative or fiscal claims. However, they may be kept longer for historical or statistical purposes, unless opposition and/or cancellation is exercised.